

**From:** [CCN College Life](#)  
**To:** [City College Norwich All Students Mailing list](#)  
**Cc:** [Helen Richardson-hulme](#)  
**Subject:** Student safety and wellbeing email.  
**Date:** 20 April 2023 11:52:32

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Dear Students

### **UK Emergency Alert and Domestic abuse.**

You may be aware that a nationwide test of the UK's Emergency Alert Service will take place at 3pm on Sunday 23<sup>rd</sup> April. The alerts will warn you if there's a danger to life nearby, such as flooding or fires.

During the test, all compatible mobile phones or tablets will receive an alert and may:

- make a loud siren-like sound, even if it's set on silent
- vibrate
- read out the alert

Please be assured that the alert on 23 April is a test only. Further details are published here:

[About Emergency Alerts - GOV.UK \(www.gov.uk\)](#)

However, many Domestic Abuse services are concerned about the potential safety risks to survivors who may be keeping their phones hidden from an abuser.

### **Survivors can opt out from receiving emergency alerts to avoid their device from being detected.**

Emergency Alerts will be sent to compatible mobile phones within an area of risk. Emergency alerts work on:

- iPhones running iOS 14.5 or later
- Android phones and tablets running Android 11 or later

The alert may still be received on earlier versions of Android. To check, search your device settings for 'emergency alerts'.

### **How to opt out**

For iPhone: To opt out, search your settings for 'emergency alerts' and turn off 'Severe alerts' and 'Emergency alerts.' If this does not work, contact your device manufacturer.

For Android: To opt out, search your settings for 'emergency alerts' and turn off 'Severe alerts' and 'Emergency alerts'. On some devices, search your settings for 'emergency alerts' and turn off 'Extreme threats', 'Severe threats' and 'Show amber alerts'.

Domestic Abuse charity Refuge have put together information for survivors with an iPhone or Android on how to opt-out of the system along with YouTube videos to show you how to opt out.

<https://refugetechsafety.org/emergency-alerts/>

Local sources of support are:

- Norfolk County Council <https://www.norfolk.gov.uk/safety/domestic-abuse>
- Leeway provides support to adults and young people looking to break free from domestic abuse in Norfolk and Suffolk <https://www.leewayssupport.org/about/>
- NIDAS provides joined up support for those experiencing domestic abuse in Norfolk, regardless of where they live in the county [Home - NIDAS \(nidasnorfolk.co.uk\)](https://www.nidasnorfolk.co.uk)
- Broadland and South Norfolk Council [Domestic abuse – Broadland and South Norfolk \(southnorfolkandbroadland.gov.uk\)](https://www.broadlandandsouthnorfolk.gov.uk)
- Just One Norfolk [Domestic Abuse \(justonenorfolk.nhs.uk\)](https://www.justonenorfolk.nhs.uk)

For help and support at College please contact a member of the Safeguarding Team by email at [safeguarding@ccn.ac.uk](mailto:safeguarding@ccn.ac.uk) or to call Safeguarding:

Norwich and Paston 07795 487645

- Easton 07772 785346

Safeguarding members of staff: our Safeguarding Officers are Marie Pacey, Charlotte Hardiment and Sam Warner.

**Helen Richardson-Hulme**

**Assistant Principal Student Services**

DSL for Safeguarding

Level 1 Compliance Officer for UKVI Student visas

UK Border Agency Sponsor Licence Number GN7 JDV8A0

City College Norwich

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[helen.richardson-hulme@ccn.ac.uk](mailto:helen.richardson-hulme@ccn.ac.uk)

My working days are Monday to Thursday.

**PA Sara Razzaghi** t: 01603 773697 e: [sara.razzaghi@ccn.ac.uk](mailto:sara.razzaghi@ccn.ac.uk)

**To contact our Safeguarding Team**

Email: [safeguarding@ccn.ac.uk](mailto:safeguarding@ccn.ac.uk)

Call: Norwich and Paston 07795 487645 (Marie Pacey and Charlotte Hardiment) or for Easton 07772 785346 (Sam Warner.)

